## Ellie Sondock

Email: <a href="mailto:esondock@gmail.com">esondock@gmail.com</a> Cell Phone: 713-206-2431

### **Work Experience/Employment History:**

#### Jul. 2023-present Community Habilitation Worker

The Center for Family Support (CFS)/OPWDD

I work one-on-one with an adult client on the autism spectrum. I assist him in learning life skills that support independent living. Examples of things we work on are finding and applying to jobs, making social plans with friends, train travel, and cooking. This role requires me to employ effective interpersonal and time management skills.

#### Jan. 2023-present **Community Habilitation Worker**

Braverhood

I work one-on-one with young adult clients who have autism. I assist them in learning life skills that support independent living as well as helping them with their acting careers using my many years of experience. After sessions, I am responsible for submitting a report that summarizes our work and assesses our progress. This role requires me to employ effective interpersonal skills. I manage our time and activities to meet set goals, while also accommodating their levels of energy and focus.

### Jan. 2022-present Mentor/Lead Teacher/Choreographer

EPIC Players (a neurodiverse theater company) I lead classes, both virtually and in-person, teaching theater technique, from dance to improv. I provide support to the company's neurodiverse players when needed. Additionally, I choreograph the company cabarets and shows, taking each performer's accommodations into account.

#### Oct. 2021-Jan. 2023 Head Hostess

5 Napkin Burger

I interact with customers, answer phone calls, make reservations, take to-go orders, and seat large and small parties. I have experience working with Toast application and Open Table POS systems. I am experienced reading a floor plan and internalizing server rotations. I also trained new hostesses and communicated frequently with serving staff and management.

June 2020- **GEC WFH Educator** 

May 2021 Lululemon's Guest Education Center

I educated guests on technical products. The connections I made with guests garnered much return business. I set up and completed online orders, answered phone calls and emails, juggled 2-3 live chats simultaneously, used problem solving and guest resolution skills to handle difficult situations in real time, took detailed notes on all interactions, and used several technical portals to do guest interactions. I was invited to support the Order Support team for two months, and reached productivity goals on all channels.

# **Educational Background:**

2015-2019 Molloy College/CAP21 Conservatory

BFA in Theater Arts (graduated with honors)

2011-2015 High School for the Performing and Visual Arts (HSPVA)

References available upon request